



905 Pittsburgh Ave.
 Wooster, OH 44691
 330-264-8677

COMMUNITY ACTION WAYNE/MEDINA

799 N. Court St.
 Medina, OH 44256
 330-723-2229

New location coming soon

110 S. Main St.
 Rittman, OH 44270
 330-927-1871

2020 WINTER CRISIS PROGRAM

DO YOU NEED HELP WITH YOUR UTILITY BILL?

The Winter Crisis Program will assist income eligible household towards:

- Gas and/or Electric threatened with disconnection
- Gas and/or Electric that have been disconnected
- Establishing new service
- Transferring of service
- Have less than a 25 percent supply of bulk fuel (wood, coal, propane and/or fuel oil)



NOVEMBER 1ST THROUGH MARCH 31, 2020

WOOSTER & MEDINA OFFICES

APPOINTMENTS: Monday, Thursday and Friday

WALK-IN HOURS: Tuesday and Wednesday from 8:15 am to 3:30 pm

RITTMAN & OUTREACH LOCATIONS

Lodi- 1st Monday of the month

Rittman- Monday's (except 1st Monday of the month) and Thursday's

8:00 am to 4:30 pm

Schedule an Appointment:
Online: <https://capappointments.com/>

Phone: 1-844-493-1196

REQUIRED DOCUMENTATION:

- Photo ID for primary applicant
- Proof of citizenship or legal residency for **ALL** members of the household (birth certificates, voter registration cards, social security cards, permanent VISA)
- Social security cards for **ALL** members of the household
- Proof of disability if disabled (Disability award letter)
- Current gas and/or electric bill (Non-regulated utility customers will need to provide bills showing electric portion amount)
- Landlord's name, address and/or phone number (A lease is required for new services)
- Documentation of a co-pay to the utility company, if required.
- Proof of income from the date of application from **ALL** sources for **ALL** members of the household that are 18 years of age and older

► **30 DAY VERIFICATION IS NEEDED FOR:** paystubs, social security benefits, SSDI, SSI, retirement, unemployment compensation, OWB/TANF, veterans pension, utility allowance, active military pay, cash withdraws from IRA's

► **12 MONTH VERIFICATION IS NEEDED FOR:** self-employment and season employment (teachers, construction workers, landscapers and etc.). Most recent officially filed 1040 Tax Forms.

Applications can be started online at energyhelp.ohio.gov but will need to be completed in the office.

ADDITIONAL INFORMATION MAY BE REQUIRED TO PROCESS YOUR APPLICATION.

2019-2020 INCOME GUIDELINES

Size of Household*	FOR PIPP PLUS (150%)		FOR WINTER CRISIS (175%)	
	1 MONTH	12 MONTHS	1 MONTH	12 MONTHS
1	\$1,561.25	\$18,735	\$1,821.46	\$21,857.50
2	\$2,113.75	\$25,365	\$2,466.04	\$29,592.50
3	\$2,666.25	\$31,995	\$3,110.63	\$37,327.50
4	\$3,218.75	\$38,625	\$3,755.21	\$45,062.50
5	\$3,768.75	\$45,225	\$4,399.79	\$52,797.50
6	\$4,323.75	\$51,885	\$5,044.38	\$60,532.50
7	\$4,876.25	\$58,515	\$5,688.96	\$68,267.50
8	\$5,428.75	\$65,145	\$6,333.54	\$76,002.50

*Households with more than 8 members add:
 150% - \$552.50 for the 1 month and \$6,630 for annual income AND
 175% - \$644.58 for the 1 month and \$7,735 for annual income

**2020 HEAP PROGRAM WILL
 END MARCH 31, 2020**

