

## **Transportation Services and Assistance Available in Wayne County**

### **Apple Lane Transportation**

419-522-9904

Contact Mon.-Fri. 9 a.m. - 5 p.m., Saturday 9 a.m. - noon

This is a private transportation company that operates out of Mansfield and **has limited service** in Wayne County. They provide non-emergency medical transportation Monday through Friday, and accepts Medicaid and Passport clients. They do have wheelchair accessible vehicles. Rates for car transportation is based on miles traveled: 0-5 miles is \$17.25, 6-10 miles is \$23, 11-15 miles is \$28.75, 16 to 20 miles is \$34.50, 21-25 miles is \$40.25, over 25 miles has an additional charge of \$1.50 per mile. After the first 1.5 hours of wait time there is a \$30 per hour charge. Wheelchair transportation rates are \$35 per one-way trip plus \$1.50 per mile.

### **American Cancer Society- Road to Recovery Program**

1-800-227-2345

[www.cancer.org](http://www.cancer.org)

Contact Mon.-Fri. 8:30 a.m. - 4:30 p.m.

The American Cancer Society Road to Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive themselves.

### **AS OF APRIL 2017, THEY DO NOT HAVE DRIVERS SERVING WAYNE COUNTY.**

Volunteer drivers use their cars to take patients to treatments they need. To be matched with a volunteer call the American Cancer Society at 1-800-227-2345 or do this online.

The American Cancer Society Road to Recovery program provides transportation to and from treatment for people with cancer who do not have a ride or are unable to drive themselves. Volunteer drivers donate their time and the use of their cars so that patients can receive the life-saving treatments they need. Call the American Cancer Society at 1-800-227-2345 or visit their website to be matched with a volunteer. Patients must be travelling to an appointment required to begin or complete cancer treatment, or to an appointment for complementary therapy during cancer treatment. Transportation cannot be provided for follow-up appointments after treatment has been completed. Patients must be ambulatory, able to walk unassisted to and from the vehicle, or have an accompanying caregiver to assist. Patients under the age of 18 must be accompanied by a legally responsible adult such as a parent or caregiver. A four (4) business day advance notice is required, not including the date transportation is needed.

### **Adaptive Sports Program of Ohio**

330-985-0085

[www.adaptivesportsohio.org](http://www.adaptivesportsohio.org)

This is a 501(c)3 organization established to promote the health and wellness of individuals with physical disabilities by providing competitive and recreational adaptive sport opportunities throughout the State of Ohio. It has two (2) buses with four (4) wheelchair tie downs and a 15-passenger van to transport athletes to their sporting events. This vehicle is solely for the use of ASPO's athletes to attend sporting events.

### **Anazao Community Partners**

330-264-9597

Contact Mon. – Fri. 9 a.m.-5 p.m.

[www.anazao.co](http://www.anazao.co)

Anazao is a private, non-profit organization providing treatment, intervention and prevention services to residents and organizations throughout Wayne and Holmes Counties. It provides transportation assistance for clients in programs.

### **Aultman Orrville Hospital**

1-855-HTS-RIDE (855-487-7433)

[www.aultmanorrrville.org](http://www.aultmanorrrville.org)

Calls taken Mon. – Fri. 10 a.m.- 3:30 p.m.

Trips provided Mon. –Fri. 6 a.m. – 5 p.m.

Aultman Orrville Transportation Service provides free transportation for patients and their families to Aultman Orrville Hospital or any of its medical staff offices located in Apple Creek, Dalton, Kidron, Mt. Eaton and Orrville. Homes must be located within a 25-mile radius of Aultman Orrville. If possible, **requests should be made 24 hours in advance**. When scheduling a ride provide the following information: passenger name, number of passengers, time of desired arrival, address of pick-up site, address of destination, phone number, approximate time of return trip home, and any special assistance required for children. Scheduled transportation trips can be cancelled at any time by calling 855-487-7433. Passengers are expected to be ready for pick up 15 minutes prior to their scheduled time. Within a 30-day period, those who fail to show up for scheduled transportation more than twice will be suspended from the service for six months. Wheelchair accessible transportation is available for this free service.

### **Barons Bus Line**

330-262-0341 (Cora's Market & Deli)

330- 359-5257 (Mt. Eaton Hardware)

440-882-3703 or 888-378-3823 (Barons)

[www.baronsbus.com](http://www.baronsbus.com)

Bus service that links with Greyhound. Picks up/drops off at Cora's Market & Deli located at 2500 Akron Rd. and College of Wooster, 1189 Beall Ave in Wooster; West Salem at parking lot off I-71 and Rt. 539 in West Salem; and Mt. Eaton Hardware, 15936 E Main St, Mt. Eaton. Prices range depending upon destination; a one-way trip from Wooster to Columbus is \$16.50 (\$17.58 with tax) and a one-way trip from Wooster to Cleveland \$20 (\$21.30 with tax). Buy tickets online, at Cora's Market and Deli, and at Mt. Eaton Hardware. Tickets at Cora's and Mt. Eaton can be purchased 9 a.m. to 4 p.m. Purchase online anytime. Wheelchair-accessible transportation is available. They also operate an additional service called GOBUS between Columbus and Wooster. Schedule is on, [www.ridegobus.com](http://www.ridegobus.com), as route D. Pricing on routes may vary.

**Buckeye Health Plan (Medicaid managed care plan)**

1-866-206-0554

TTY 1-800-750-0750

[www.buckeyehealthplan.com](http://www.buckeyehealthplan.com)

Contact Mon. – Fri. 7 a.m.-7 p.m.

Provides 15 free round trips or 30 one-way trips to its members to dental visits, prenatal care appointments, primary care office visits, childhood immunizations, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, WIC appointments, and urgent care appointments if verified with your doctor. Rides to the pharmacy are NOT covered, but they will help you find one that delivers. Rides must be scheduled at least 48 hours in advance. When calling have the following information available: member id number, date of birth, pick up address and phone number, doctor's name, date and time of appointment, drop-off address and phone number, and whether it is a regularly scheduled appointment or urgent care appointment. Members can call Member Services directly 48 hours (two business days) in advance at 1-866-206-0554 to schedule transportation. Members with questions or problems with transportation services may call Buckeye Member Services at 1-866-206-0554.

**CareSource (Medicaid managed care plan)**

1-866-865-8601

TTY 1-800-750-0750 or 711

[www.CareSource.com/ohmedicaid](http://www.CareSource.com/ohmedicaid)

Contact Mon. – Fri. 8 a.m. to 5 p.m.

Provides 15 free round trips or 30 one-way trips to its members to dental visits, prenatal care appointments, primary care office visits, childhood immunizations, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, WIC appointments, and urgent care

appointments if verified with your doctor. If your visit is more than 30 miles away, the trip will NOT count towards the ride limits. Rides must be scheduled at least 48 hours in advance.

### **Central Christian Church (Wooster)**

330-262-4652

Contact Jan Douglas, Mon. – Fri. 8 a.m. to 5 p.m.

Provides five \$20 gas vouchers per month starting the first Wednesday of the month. Individuals can get up to \$60 in one year.

### **Community Action Wayne Medina**

330-264-8677

[www.cawm.org](http://www.cawm.org)

Contact Mon. – Fri. 8 a.m. to 4 p.m.

Community Action Wayne/Medina provides a variety of transportation assistance programs and administers the City of Wooster's Transportation Program. A car repair fund provides a one-time benefit to eligible households in need of car repair. Gas cards are available for adults who are working more than 20 hours per week or are enrolled in school. CAW/M provides low-income individuals/families with one transportation benefit a month to and from medical appointments, grocery shopping, banking, etc.

People who **live within the Wooster City limits**, can chose **one** of the following per month:

- 1 scheduled round trip in Wayne County, (includes two stops)

For people who **live outside of the Wooster City limits**, you are eligible for the following:

- 2 scheduled round trips in Wayne County (includes two stops).

The Wooster Transportation Program provides subsidized passes for curb-to-curb trips for both ambulatory and wheelchair-bound riders. Passes cost \$4 per trip. Work passes are sold 10 passes for \$35. Bus passes for Wooster Transit are available for \$1 (single trip), \$3 (daily), \$12 (weekly) and \$35 (monthly). Unsubsidized passes for Wooster Transit are also sold for full rate at CAW/M for \$2, \$6, \$24 and \$70. Individuals must meet with an intake specialist to determine eligibility for all programs.

**CAW/M also has limited funds for out-of-county medical trips.**

**D & D Transportation**

330-416-2830

transportation.dd@gmail.com

Operated by David Sigler, Jr. that serves Wayne County. Currently provides transportation to developmentally disabled clients. They have 13 wheelchair-accessible shuttles, seven 15-passenger vans and one 12-passenger van.

**eRideShare**

618-530-4842

www.erideshare.com

Online any time

Online carpool listing. There are currently no listings for Ohio. Free to sign up. Price rated must be arranged with other carpoolers.

**Five Star**

330-262-0123

Door-to-door cab service. Wooster rates: \$5 for pick up, first 1.5 miles are free, then \$2 per mile Various rates for outside of Wooster. They are a transportation provider for the Wooster Transportation Program.

**Gilcrest Transportation (affiliated with the Gilcrest Senior Wellness and Fitness Center)**

330-601-0363

Contact Mon. - Sat. 7:30 a.m. - 4 p.m.

Transport to medical appointments. Accepts United, CareSource and Passport clients. Private pay fee depends upon mileage. Rides must be scheduled in advance. They are a transportation provider for the Wooster Transportation Program.

**Gohio Commute**<https://gohiocommute.com/#/pages/about-amats>

Gohio Commute is a ride matching program of the Akron Metropolitan Area Transportation Study. This tool is available for free to anyone who lives, works, or attends school in the AMATS region-which includes Wayne County. Users can enter the ride they need to see if anyone else is also making that same trip. Users can also post their commutes if they would like to have carpool riders.

**GoBus**888-95-GOBUS ([888-954-6287](tel:888-954-6287)) / RideGoBus.com

Rev. Date: 12/10/18

TTY voice service is available through Ohio Relay Service [1-800-750-0750](tel:1-800-750-0750)

Contact Mon. – Fri. 8 a.m.-4 p.m.

Two different daily bus routes between Columbus & Wooster. The express route goes to Mansfield, Mt. Gilead and Columbus. The other route goes through Shreve, Loudonville, Mt. Vernon, Gambier, Martinsburg, Newark and Columbus. Rates are \$15 one way and \$30 for round trip (\$18.55 and \$34.60 with tax and fees). Stops are at the College of Wooster behind the Scot Center on Gasche Street and at Cora's Deli, 2500 Akron Street, Wooster. The stop in Shreve is at Scheck's IGA, at 405 West South Street. Tickets can be purchased online, at Cora's Deli, or on the bus.

### **Green Township Ministerial Association**

St. Paul Lutheran in Smithville 330-669-2111

Paradise Church of the Brethren 330-669-2847

East Chippewa Church of the Brethren 330-669-3262

Oak Grove Mennonite 330-669-2697

Smithville Mennonite Church- 330-669-3601

The five churches listed provide assistance with purchasing gasoline. Each church has a different process for assistance and it depends upon available funding. A valid driver's license and proof of insurance is required.

### **Lyft**

[www.lyft.com](http://www.lyft.com)

Online any time

Online ride share site. Must become a member and give credit card information before using.

Rates: Base Fare \$1.00 + Service Fee \$2.05 + Cost Per Mile \$0.77 + Cost Per Minute \$0.12

Maximum Fare \$200.00, Minimum Fare \$4.00, Scheduled Ride Cancel Penalty \$10.00

### **Major Mary Concierge Service**

(330) 601-0464

Email: [93wave93@gmail.com](mailto:93wave93@gmail.com)

Hours of Service are anytime if not already booked.

Provides transportation to seniors to anywhere for \$16.00 per hour plus .55 cents per mile. No charge for extra passengers. Maximum with luggage is 5 adults. Fixed Rates to/from Akron/Canton Airport or Cleveland Hopkins Airport is \$55.00 one way. Hourly rate applies to trip to Columbus Airport. Payments are invoiced once a month. Self-Pay only. Carries Terrorism Insurance (due to airport service) is bonded, and has extra liability insurance.

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**National Alliance on Mental Illness- MOCA House**

330-264-1590

Contact Mon.-Fri. 11 a.m. - 5 p.m.

MOCA House is operated by the National Alliance on Mental Illness for those who live with mental illness. It provides transportation to its clients who want to attend events, activities, and educational services provided at MOCA House.

**Precious Angel Transportation**

330-601-0345 or email [info@preciousangeltransport.com](mailto:info@preciousangeltransport.com).

Owned Roger Masters, Precious Angel Transportation provides transportation to developmentally disabled adults. They are transportation providers for the Wooster Transportation Program.

**Molina Healthcare (Medicaid managed care plan)**

1-866- 642-9279

TTY/Ohio Relay 1-800-750-0750 or 711

[www.molinahealthcare.com](http://www.molinahealthcare.com)

Contact 24/7

Provides 15 free round trips or 30 one-way trips to its members for trips to a doctor, provider, clinic, hospital, therapy or behavioral health appointment., Medicaid redetermination visits with case workers/CDJFS, and WIC appointments. Trips to the pharmacy directly following a medical visit will be counted as part of the return trip. Rides will also be provided to members who must travel 30 miles or more for covered healthcare services that are deemed medically necessary and not available in member's service area. For those enrolled in the Dual Option/My Care Ohio, unlimited trips to the dialysis and chemotherapy are included. Members need to let the transportation driver know to stop at the pharmacy on the return trip. While at the health care provider's office, member needs to ask them to call the prescription in to the pharmacy so it is ready when he/she gets there

Rides must be scheduled at least 48 hours in advance. When calling have the following information available: member id number, date of birth, pick up address and phone number, doctor's name, date and time of appointment, drop-off address and phone number, and whether it is a regularly scheduled appointment or urgent care appointment.

**OhioRideshare**

1-800-825-RIDE

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[www.ohiorideshare.com](http://www.ohiorideshare.com)

Gives people in 13 counties in Northeast Ohio the ability to identify potential carpool partners quickly and securely. Registering with OhioRideshare is free and can be done online.

**Paramount Advantage (Medicaid managed care plan that is affiliated with ProMedica)**

1-866-837-9817 to schedule transportation assistance

[www.paramounthealthcare.com](http://www.paramounthealthcare.com)

Contact Mon. – Fri. 8:30 a.m. to 5 p.m.

Provides members with 3 different options:

1. Fifteen free round trips or 30 one-way trips per year provided by a non-emergency cab, share-a-ride or ambulette service. This must be scheduled at least 48 hours (Monday-Friday) in advance of the appointment. To schedule a return pickup, reschedule or cancel transportation call 1-866-837-9817. When calling for an open-ended pickup it can take up to an hour for transportation to arrive). Unlimited free trips will be provided to members who must travel 30 miles or more to a Medicaid-covered appointment.
2. Public transit: Member is mailed bus tokens or pass. This must be scheduled at least 7 business days (Monday-Friday) in advance of the appointment.
3. Gas reimbursement: Member drives to their appointment, or has someone drive them, and is repaid a set rate for mileage. This must be scheduled at least 48 hours (Monday-Friday) in advance of the appointment. Reimbursement payment may take 30 days to process once the member has submitted all required paperwork.

This transportation assistance covers trips for: dental care, prenatal care, primary care office visits, pharmacy, childhood immunizations, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, WIC appointments, and urgent care appointments if verified with member's doctor. If the urgent care appointment is approved, it may take up to 4 hours for a ride to be scheduled. Based on the time of the request and the availability of drivers, all urgent care requests may not be guaranteed. When making transportation assistance requests the following information is required: Member id number, date and time of appointment, current address and phone number for pickup, and appointment address and phone number for drop-off. All members younger than 18 must have a parent or guardian with them.

**PASSPORT Program (Medicaid Waiver)**

1-877-770-5558

[www.services4aging.org](http://www.services4aging.org)

Email: [info@services4aging.org](mailto:info@services4aging.org)

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Transportation to and from medical appointments if alternate community resources are not available. Must meet income guidelines and need assistance with at least two activities of daily living. Needs to be accepted into program before receiving services.

**Salvation Army (Orrville)**

330-683-3138

Contact Mon.-Fri. 8:30 a.m.-3:30 p.m.

Gas cards for transportation to medical appointments.

**Samaritan Care Inc.**

330-682-3885

[www.samcareambulance.com](http://www.samcareambulance.com)

Contact Mon. – Fri. 9 a.m.-5 p.m.

Wheelchair-accessible transportation to medical-related trips. \$45 base rate plus \$2.50 per additional mile. Schedule ride as soon as the medical appointment is scheduled since. Provide the following information: Name and phone number of the person setting up the transportation, name and address of person being picked up, doctor's name and address, what the person is going for (i.e. – regular appointment, follow up, procedure) and how long the appointment is expected to last, whether the person has their own wheelchair, if the person coming from a residence, is there a ramp or any steps, does the person use oxygen, and the person's approximate weight.

**OneEighty**

330- 264-8498 Toll Free: 1-877-275-9227

Contact Monday, Tuesday & Thursday 8 a.m. - 9 p.m.

Wednesday & Friday 8 a.m. – 5 p.m.

[www.one-eighty.org](http://www.one-eighty.org)

OneEighty is certified through the Ohio Department of Mental Health and Addiction Services (OMHAS) and is a private, nonprofit agency that serves all of Wayne and Holmes counties.

OneEighty provides prevention programs and treatment for substance abuse disorders.

OneEighty has two vehicles that are used to transport individuals who reside in residential treatment programs to and from counseling appointments and other recovery related activities.

**Trinity United Church of Christ (Wooster)**

[330-264-9250](tel:330-264-9250)

Operates a car loan program working through Wayne County Federal Credit Union to help low-income residents secure a small car loan. Car loans average between \$2,000 and \$3,000, repaid within two years and are designed to help rebuild credit. Good driving record and auto insurance required. The applicant must have regular income and make regular payments like a conventional loan. Applicant needs to be employed or have steady income and have some money available to put toward the loan. This program is basically to help people to get to work. They have made limited exceptions on a case-by-case basis.

**Uber**

[www.uber.com](http://www.uber.com)

Online any time

Online ride share site. Must become a member and give credit card information before using. Rates vary; in Akron the rate is \$2 base rate + 30¢ per minute + \$1.40 per mile. CURRENTLY THERE IS NO UBER SERVICE IN WAYNE COUNTY.

**UnitedHealthcare Community Plan (Medicaid managed care plan)**

1-800-895-2017

TTY 711

[www.uhccommunityplan.com](http://www.uhccommunityplan.com)

Contact Mon. – Fri. 7 a.m.-7 p.m.

Provides 15 free round trips or 30 one-way trips to its members to dental visits, prenatal care appointments, primary care office visits, pharmacy, specialist appointments, Medicaid redetermination visits with case workers/CDJFS, and WIC appointments. Rides will also be provided to members who must travel 30 miles or more for covered healthcare services that are deemed medically necessary and not available in member's service area.

Rides must be scheduled at least 48 hours in advance. When calling have the following information available: member id number, date of birth, pick up address and phone number, doctor's name, date and time of appointment, drop-off address and phone number, and whether it is a regularly scheduled appointment or urgent care appointment.

**Wayne County Job and Family Services**

Contact Information: Main office, 330-287-5800; Transportation coordinator, 330-287-5841

Hours: Monday - Friday 7:30 a.m. - 4:30 p.m.

Eligibility Requirements: Varies depending upon program

Web-site: <https://www.wayneohio.org/agencies-departments/job-and-family-services/department-job-and-family-services>

Transportation Service Type: Provides gas vouchers to Medicaid-approved, non-emergency medical appointments; contact Transportation Coordinator for information. Clients who have a Managed Care Provider (Buckeye, CareSource, Molina, Paramount, and UnitedHealth Care) must contact their provider for transportation at least 48 hours in advance. Provides gas vouchers to qualifying individuals who have obtained new employment, which must be a minimum of 20 hours per week. Also provides funds to assist with car repair and car insurance. This program is for households that have a minor child in the home and/or paying child support. Other Services Provided: Medical coverage, substance abuse counseling, emergency shelter for abuse victims, victim assistance, adult protective services, youth counseling, child and adult day care, in-home services for the elderly, job matching/applicant screening, OJT/Internships, job readiness and placement, work clothing, education and training, cash assistance, food assistance, housing and utility payments, OhioMeansJobs - Wayne County

### **Wayne County Veterans Service Commission**

330-345-6638, 1-800-335-6638

Contact Mon. - Fri. 8:30 a.m. - 4:30 p.m.

[www.waynecountyveterans.org](http://www.waynecountyveterans.org)

Transportation to medical appointments to VA medical facilities in Cleveland, Parma and Canton. Free to veterans living in Wayne County

### **Wooster Transportation Program (administered by Community Action Wayne/Medina)**

330-264-8677

Contact Mon. - Fri. 8:00 a.m. - 4:30 p.m.

Discounts on taxi and bus rides for Wooster residents who live within the Wooster City limits and meets income guidelines. Residents who are disabled, 62 or older, a Veteran or active military need only meet the residency requirements and provide proof of status. This is for trips that are within the Wooster City limits, and for work/education trips that are within a 3-mile radius of the Wooster City limits. Passes are \$2 for each taxi pass; Wooster Transit rides are free with WTP Photo ID. Work passes are 10 for \$18 and good only for trips to and from work, education or to drop off or pick up a child when parent is going to or from work or education. Rider must apply for a Wooster Transportation Program Photo ID card, which costs \$1.00, at Community Action Wayne/Medina, at 905 Pittsburgh Ave. in Wooster. Passes are sold at Community Action Wayne/Medina.

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### **Wooster Express**

330-202-9000

Sunday through Thursday 4 a.m. to 12 a.m. Closed during the hours of 12 a.m. – 4 a.m.

Friday 4 a.m. through Sunday 12 a.m.

If you need a pick up after the allocated hours, you must call at least 24 hours in advance and schedule a pick up. (Sunday – Thursday).

Door to Door cab service. \$5.00 for the first 1.5 miles and \$2.00 for each additional mile with .50 min wait time. Fixed rates for outside of Wooster. They are a transportation provider for the Wooster Transportation Program.

### **Wooster Community Hospital**

330-263-8144

[www.woosterhospital.org](http://www.woosterhospital.org)

Contact Mon. – Fri. 7:30 a.m. – 4 p.m.

Transportation to medical appoints with WCH affiliated doctors. Free. Schedule rides at least 24 hours in advance. Transportation Service provided Monday through Friday from 7:30 am to 4:00 pm. For Eastern Wayne County, transportation offered through route service Monday, Wednesday, and Friday. Passengers should be ready for pick up 30 - 45 minutes prior to their scheduled time to limit delays. Transportation may be terminated after 3 cancellations or “no-shows.” No wheelchair accessible transportation.

### **Wooster Transit**

330-601-1616

Service hours: Monday through Thursday from 7:00 a.m. to 9:00 p.m., Friday 7:00 a.m. to 10:00 p.m. and Saturday 10:00 a.m. to 10:00 p.m.

[www.woostertransit.com](http://www.woostertransit.com)

Regular-priced tickets are \$2 for a single ride, \$5 for all day, \$20 for all week and \$50 for all month. They can be purchased on the bus or at Community Action Wayne/Medina, located at 905 Pittsburgh Avenue in Wooster.

Rides are free for City of Wooster’s Transportation Program members who have the new photo ID card. Members must income qualify, unless they are over 62 years old, disabled, a Veteran or active military. Sign up for the program at Community Action Wayne/Medina. For more information, call Community Action at 330-264-8677 or Wooster Transit at 330-601-1616.

Wheelchair service can be arranged by calling the Transit 24 hours in advance to schedule a pick-up at your residence. Riders will be dropped off at any designated bus stop and can be picked up by calling the Transit. Can accommodate electric wheelchairs and scooters.