



Community Action Wayne/Medina

Providing **LEADERSHIP** in **FAMILY
EDUCATION** and **SELF-SUFFICIENCY**



Administrative Office:

905 Pittsburgh Ave. Wooster, Ohio 44691
Phone: 330.264.8677
Fax: 330.264.5170

Medina Office:

799 N. Court St. Medina, Ohio 44256
Phone: 330.723.2229
Fax: 330.723.5418

*Rittman Outreach Center and Food Pantry:
(THURSDAYS ONLY)*

110 S. Main St. Rittman, Ohio 44270
Phone: 330.927.1871

*Collect Calls Accepted
Toll Free 1.800.477.8677*

info@cawm.org



www.cawm.org

*Our most vulnerable citizens live with
DIGNITY and **HOPE** for their **FUTURE**.*

Since 1966, Community Action Wayne/Medina has worked to help people help themselves. As a private, non-profit community agency, CAW/M dedicates its resources to serving the low-income population of Wayne and Medina Counties through a strong network of supportive services that promote self-sufficiency based on our customers' needs.

Our staff, CAW/M Board of Directors, the Head Start Policy Council and countless volunteers partner to leverage local, state and federal resources to strengthen the health, welfare and education opportunities for the families we serve. Head Start sites are scattered throughout both service counties to provide convenient access.

Through an ongoing focus on current community needs, CAW/M cultivates innovative solutions to poverty. Its Head Start programs work to close the achievement gap through a two-generation approach, assisting families in developing and supporting education for their children. CAW/M's housing and economic assistance programs support people in achieving their goals for their financial well-being and housing stability.

When our low-income neighbors flourish, the entire community benefits.

*“We came in looking for help with our gas bill and left with information about housing, Head Start, and how to get a better job!”
- CAW/M Customer*

OUR MISSION

We build bridges of hope and self-sufficiency by connecting people to resources where basic needs are met and education becomes a lifelong journey.

Child & Family Development

Head Start® is a program that serves eligible pregnant women, infants, toddlers and preschoolers through age 5 and their families.

- **Head Start**® promotes social, emotional, intellectual and physical development through comprehensive services including health, nutrition, mental health, dental health, developmentally appropriate education, social services, parent engagement and services to children with disabilities (in partnership with Help Me Grow) and Preschool Special Education programs through sites scattered throughout both service counties.
- **Head Start**® promotes parents as the primary educators of their children by providing them with tools to enhance their role from pregnancy to the child's kindergarten year and beyond.

Safety Programs emphasize the prevention of unintentional injuries to children and youth. CAWM provides services through an education curriculum that includes pedestrian and school bus safety and no-cost child passenger safety seats for eligible parents, hands on demonstrations and child passenger safety seat check-ups by a Certified Safety Seat Technician.

Dads Support Group and Moms Support Group focus on preventing child abuse and neglect through education and support for nurturing parent/child relationships.

Home Weatherization Assistance Program (HWAP) assists families in lowering energy costs by improving the weatherization components of the home. Services include energy education, base load measures, heating system tune-ups/repairs, home insulation and other measures based on air leakage testing.

Home Maintenance and Repair (HMR) aids eligible homeowners with home repairs that impact health and safety issues, including handicap accessibility access. HMR is NOT a rehab or a continuing maintenance program.

Utility Assistance Programs assist families in lowering energy costs by improving the energy efficiency of the home. These programs are funded by regulated utilities and are limited to those customers.

Housing & Economic Assistance

Home Energy Assistance Program (HEAP) is the State awarded benefit that assists with one heating credit per year. CAW/M processes these applications for the State.

Emergency Home Energy Assistance Program (E-HEAP) helps families that need assistance during the winter crisis months with shut off notices, disconnections, new service, or less than 10-day supply of bulk fuel. This financial assistance can only be provided once per heating season, but can assist with electric and/or the heating source up to the maximum allowable cost. Summer Crisis assistance varies from year to year.

PIPP Plus is an income-based payment plan for those with household incomes up to 150% of the Federal Poverty Level. The utility company must be a regulated gas or electric utility.

Fuel Fund Programs offer aid funded by the public companies. Income criteria and guidelines vary by program.

Gas Cards provide a onetime benefit for eligible individuals who are working more than 20 hours or enrolled in school.

Getting Ahead helps people in financial hardship develop their own action plan in order to become more self-sufficient.

Ohio Benefit Bank—Taxes assists families in submitting state and federal income taxes through a web based program.

Prescription Assistance provides a one-time benefit for eligible households in need of assistance with prescription costs.

Car Repair provides a one-time benefit for eligible households in need of car repair.

Transportation provides assistance once a month to eligible households in need of transportation. CAW/M also administers the City of Wooster Pass Program and is the Mobility Management Coordinator for Wayne County.

Rittman Outreach/Food Pantry serves the Rittman area with emergency food, utility assistance and referrals.

Spring Plant Program provides flower and vegetable plants that are donated from local green houses.

CAW/M VALUES

• ACCEPTANCE •

That all people are valuable, capable, and full of potential.

• SELF - DETERMINATION •

That all persons have the right to decide what is best for them.

• ACCESS •

That equitable access to resources, information and opportunity is critical to building self-sufficiency.

• EDUCATION •

That we are all lifelong learners and we model that for others.

• OPPORTUNITY •

That opportunity presents itself every day for us to grow.

• COMMITMENT •

That it is essential for us to work together with mutual respect for one another, especially with commitment to customer service excellence.